



WARRANTY CERTIFICATE

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SANICERAMIC GROUP

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You have just purchased an SANICERAMIC IMPORT AND EXPORT S.L. product, designed and manufactured with high quality standards, for which SANICERAMIC IMPORT AND EXPORT S.L issues this guarantee.

SCOPE OF THIS WARRANTY

The Comprehensive Guarantee covers all premium brand SANICERAMIC IMPORT AND EXPORT S.L. products, in accordance with the terms and conditions set out below.

This warranty covers manufacturing defects that affect the quality, safety, and good condition of the product, in accordance with the provisions of the regulations in force as of the date of this guarantee. Please note that SANICERAMIC IMPORT AND EXPORT S.L. will make the warranty effective provided that the installation, use and maintenance instructions in force as of the date of this warranty have been complied with.

This guarantee for 20 years for private use and 10 years for public transit areas includes only the value of the product on the date of this guarantee, and therefore transportation, the value of the materials used in the installation, the value of the corresponding labour, as well as any other subsequent costs are excluded at the date of delivery of the product by SANICERAMIC IMPORT AND EXPORT S.L.



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PRODUCT QUALITY ASPECTS

The product you are acquiring is susceptible to scratching. As a consequence, post-installation scratching problems are not considered quality and suitability problems and are not covered by the warranty. SANICERAMIC IMPORT AND EXPORT S.L. grants and will make the guarantee effective according to the traffic classification specified for each product.

GENERAL CONDITIONS

This Guarantee Document exclusively guarantees the described product, and in each case must be accompanied by the mandatory building project and be completed by the corresponding work management. It will be the building project that contemplates the actions that the chosen system transmits to the general structure of the building, ensuring that these are admissible.

The technical project of the ventilated facade must include a calculation memory that justifies the adequate behaviour of the system against the planned actions.

EXCLUSIONS

The following events are not covered by this guarantee, and therefore, the expenses and costs derived from them will not be assumed by SANICERAMIC, even though they occur during the warranty period:

1. Problems and defects for aesthetic concepts linked to scratches after installation.
2. Problems, defects and damages derived from the non-attention of the installation, use and maintenance instructions. This includes, but is not limited to:
 - a) Problems or bad installation of the product.
 - b) Problems of cracking or breakage of pavements and coating by settlement of the structure of the installation.
 - c) Structural deficiencies of the floor or wall where the Products are installed.



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- d) Omission or incorrect location and treatment of construction joints, expansion or expansion in the installed area.
3. Damage caused to other goods, as a result of the installation or repair of the product.
4. Problems, defects and damages derived from the loss of components of the product and use or adaptation of pieces or non-original factory finishes.
5. Problems, defects and damages caused by the use of the Product, disregarding the traffic classification specified for the same or other recommendations for use.
6. Problems, defects and damages caused by improper maintenance, or cleaning the product with elements not recommended as chemicals, abrasives, acids, solvents or cleaning tools other than those recommended.
7. Problems, defects and damages caused by contact with foreign elements such as: greases, Teflon tapes, residues of glue, or elements that prevent their proper functioning.
8. Problems, defects and damages caused by the impact of objects on the product.
9. Normal wear of the product and its finishes caused by its use or the passage of time.
10. Events in which the Product has been intervened or repaired by any person or service centre not authorized by SANICERAMIC.
11. Variations in normal tones and dimensions in the ceramic process according to the applicable technical standards.
12. Complaints regarding obvious or obvious defects in appearance, shape and colour after installation.
13. Damages that occur to the Product during its transportation or installation that are not attributable to SANICERAMIC.

Please bear in mind that, in accordance with the legislation in force, the producer will be exempted from making the guarantee effective, when the problems, defects and damages derive from:

- a) overwhelming force or fortuitous event;
- b) the participation of a third party; and
- c) the improper use of the product by the consumer.



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ADDITIONAL RECOMMENDATIONS FOR USE, CARE AND MAINTENANCE (CONSULT WITH THE INSTALLATION COMPANY ANY ADDITIONAL CONDITION OR MODIFICATION OF THE FOLLOWING ADVICE)

BEFORE INSTALLATION

1. Check the labelling of the boxes and make sure that for the same reference, they are all marked with the same batch, size and quality (in special the indicated size and shape).
2. The supporting surfaces must be flat, aligned and must be firm (fully set mortars), free of dirt, fat or any other contaminating element.

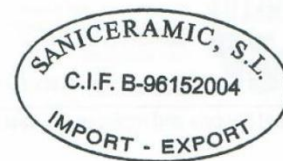
IMMEDIATELY AFTER INSTALLATION

1. Do not start using the floors immediately, or drill the walls to install accessories before the time advised by the installer (usually 24 hours).
2. Check that the area of the joints does not show cracking, otherwise remove all the material from the joint and re-apply it in the places where the cracking occurs.

ROUTINE USE AND MAINTENANCE

1. Install an insulator that limits the entry of dust or any other material in direct contact with the outside of the street, courtyard, terraces, etc.
2. Do not use acids, strong bases, chemicals, abrasives, solvents, or metal pads to clean the ceramic. A damp cloth with any multi-purpose cleaner is enough.

San Juan de Moro, January 24th, 2.023



SANICERAMIC IMPORT AND EXPORT, S.L



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TECHNICAL INFORMATION:

MATERIAL

Physical and mechanical characteristics

The tiles are classified as dry-extruded ceramic tiles with low water absorption (AIa) according to UNE.EN 14411: 2013, with the following declared characteristics:

CLASIFICATION		
Manufacturing method	Dry pressed ceramic (Group BIa)	
Water absorption	≤ 0,5%	
DIMENSIONAL TOLERANCES		
Length and width	± 0,6	%
Thickness	± 5	%
Warpage of edges	± 0,5	%
Flatness	± 0,5	%
PHYSICAL PROPERTIES		
Water absorption	≤ 0,5% (in weight)	
Resistance to the flexion	≥ 35	N/mm ²
Force of breakage	≥ 1300	N
Thermal shock	Passes standard test	
Frozen shock	Passes standard test	
Fire Resistance	A1	



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MACHINING AND LABELING, PACKAGING, TRANSPORTATION, RECEPTION IN WORK, COLLECTION AND HANDLING.

The boxes containing the tiles will be marked according to what is established in the UNE-EN 14411: 2013 standard, including:

- Trademark of the manufacturer and country of origin.
- Brand of first quality. - Reference to the standards that are satisfied.
- Nominal and manufacturing dimensions.
- Nature of the surface of the plate (enameled or non-enameled).
- CE marking.

The tiles are supplied in perfectly identified cardboard boxes, strapped in bales, sheathed and palletized.

Palletizing will not prevent the logo from being distinguished.

The tiles will be arranged in the means of transport so that they do not suffer displacements that could damage them during transport.

The unloading of the material will be done as close as possible to the place of installation, to avoid unnecessary transfers that may deteriorate the packaging or the product.

Care should be taken not to slide the tiles over one another, lifting them one by one, so that the surface is not damaged by friction with sharp particles.

In the unloading and in the manipulation they will avoid that the materials receive blows or fall.

During the execution of the assembly work, all the elements that make up the supply will be placed in an orderly manner, preventing breakage and deformation of the same. Whenever the work allows it, the collection will be done inside the building.

The reception of the materials on site will be done in accordance with the regulations in force, paying special attention to the profiles of great length to verify that said elements do not present defects or deformations that disable their use.

Adequate attention and care will be provided in all operations of handling and storage on site of all elements avoiding any type of incident that may cause its deformation, for this purpose, cranes, pallet trucks, etc. will be used as auxiliary elements.