



## Worktop Library Caesarstone Worktop Warranty

### Lifetime Warranty for Caesarstone Quartz and Porcelain Surfaces

The Worktop Library is committed to providing high-quality, reliable surfaces for our community.

All Caesarstone quartz and porcelain worktops supplied and installed by The Worktop Library Ltd. are covered by a lifetime warranty for residential applications, ensuring your surface remains safe, durable, long-lasting, and beautiful for years to come.

#### Key Warranty Features

- Lifetime warranty applies to Caesarstone quartz and porcelain worktops installed in residential settings
- Warranty covers manufacturing defects in materials and workmanship under normal use and service.
- Register your worktop online within 3 months of installation to activate your warranty and receive a digital certificate
- The warranty is valid for the original purchaser and is non-transferable.

#### Warranty Registration Process

To activate your warranty:

- Register your Caesarstone worktop online within 3 months of purchase.
- You will need proof of purchase and installation details.
- Upon successful registration, a digital warranty certificate will be issued to you

#### What the Warranty Covers

- Manufacturing defects in materials and workmanship.
- Surface durability and structural integrity under normal residential use.
- Assurance your Caesarstone surface will remain beautiful and functional for a lifetime.

#### What the Warranty Does Not Cover

- Damage caused by improper installation, negligence-misuse, abuse, or neglect.
- Surface damage from excessive heat, chemical exposure, or physical impact.
- Routine maintenance, cleaning, or natural variations in colour and pattern.



- Commercial or outdoor installations (lifetime warranty is for residential indoor use only).

### **Care and Maintenance**

- Caesarstone surfaces are low maintenance, easy to clean, and highly durable.
- For best results, please follow your care and maintenance guidelines provided by The Worktop Library upon installation.
- Regular cleaning with mild soap and clean water is recommended.

### **Making a Warranty Claim**

- Contact Worktop Library with your warranty certificate and proof of purchase.
- Describe the issue and provide supporting photos if possible.
- Our team at The Worktop Library will assess your claim and guide you through the next steps.

### **Contact Information**

For questions or to make a warranty claim, please contact Worktop Library customer support.